

Q1 Please write the name of the Agency where you recieved services.

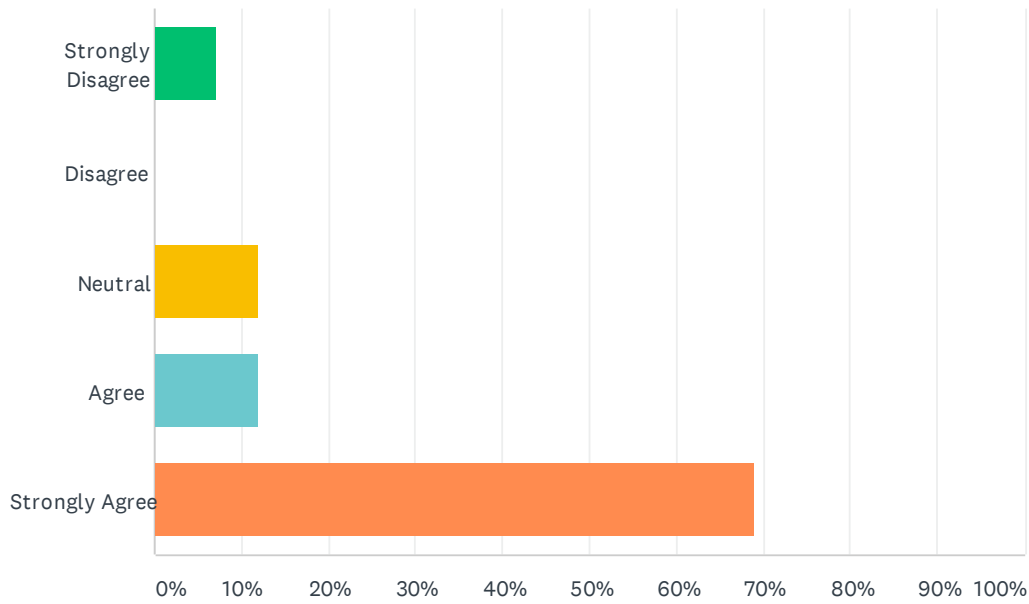
Answered: 40 Skipped: 2

#	RESPONSES	DATE
1	outreach	3/8/2021 7:29 AM
2	MFHC CAS Brei	3/8/2021 7:27 AM
3	MFHC CAS Brei	3/8/2021 7:26 AM
4	MFHC-Kristy	3/8/2021 7:24 AM
5	Mid Florida Homeless Coalition	3/8/2021 7:23 AM
6	Mid Florida Homeless Coalition	3/8/2021 7:23 AM
7	MFHC	3/8/2021 7:22 AM
8	MFHC	3/8/2021 7:21 AM
9	housing	3/8/2021 7:19 AM
10	Salvation army leesburg Florida	3/7/2021 7:51 PM
11	Collison for the homeless	3/1/2021 9:20 PM
12	Hospital	3/1/2021 12:42 PM
13	211	2/26/2021 3:35 PM
14	Mid Florida Homeless Coilition	2/25/2021 12:55 PM
15	Sumter County EFSP and Mid Florida Homeless Coalition	2/23/2021 11:34 AM
16	Midflorida homeless coalition, INC	1/29/2021 11:06 AM
17	Mid florida housing	1/13/2021 12:36 PM
18	homeless coalition	12/22/2020 5:14 PM
19	Mid_ Florida	12/19/2020 10:07 AM
20	Family Resource	12/13/2020 8:57 PM
21	MFHC	12/13/2020 8:53 PM
22	Open Door	12/13/2020 8:52 PM
23	Bree	11/30/2020 9:16 AM
24	Mid FLORIDA HOMELESS COALITION	11/24/2020 5:14 PM
25	Mid Florida Homeless colition	11/20/2020 1:46 AM
26	ESG Citrus	11/14/2020 10:31 PM
27	ESG Sumter	11/14/2020 10:27 PM
28	ESG	11/14/2020 10:25 PM
29	Open Door	11/14/2020 10:24 PM
30	I didnt	11/14/2020 3:15 PM
31	Homeless collation	11/10/2020 6:38 PM
32	Mid florida homeless coalition	10/23/2020 5:01 PM
33	Homeless Coalition	10/22/2020 11:06 PM
34	Kristi	10/21/2020 2:18 AM
35	Mid Florida Homeless Coalition, Inc.	9/16/2020 10:30 AM
36	Mid Florida Homeless Coalition	9/3/2020 12:00 AM
37	mid florida coalition	8/24/2020 5:07 PM

38	MFHC	8/20/2020 9:53 AM
39	midflorida	8/17/2020 5:23 PM
40	Mid Florida Homeless Coalition	8/14/2020 10:20 AM

Q2 Would you recommend the above stated Agency's services to a friend or family member?

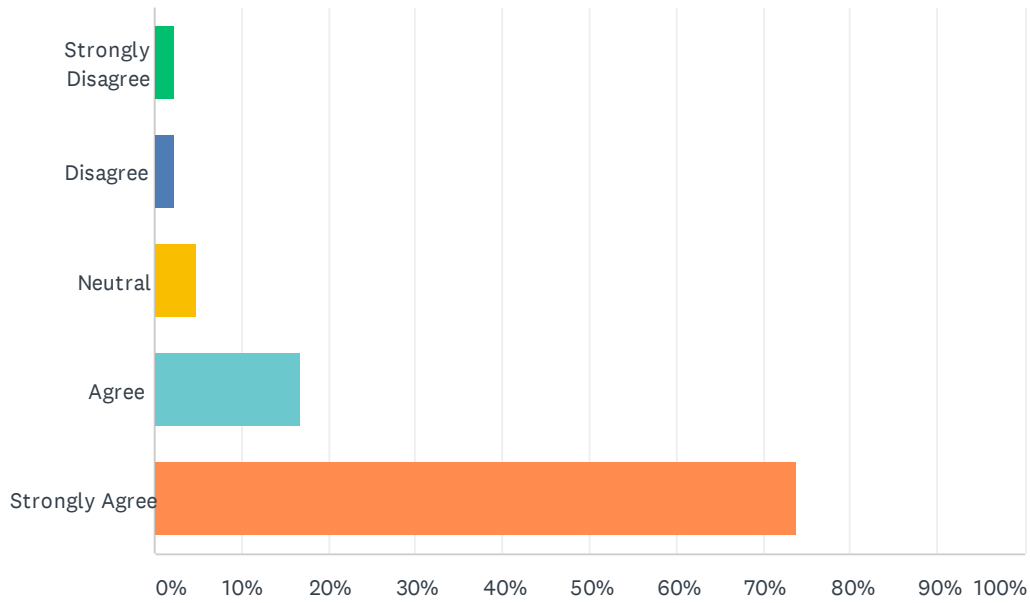
Answered: 42 Skipped: 0



ANSWER CHOICES	RESPONSES
Strongly Disagree	7.14% 3
Disagree	0.00% 0
Neutral	11.90% 5
Agree	11.90% 5
Strongly Agree	69.05% 29
Total Respondents: 42	

Q3 Staff was respectful and compassionate.

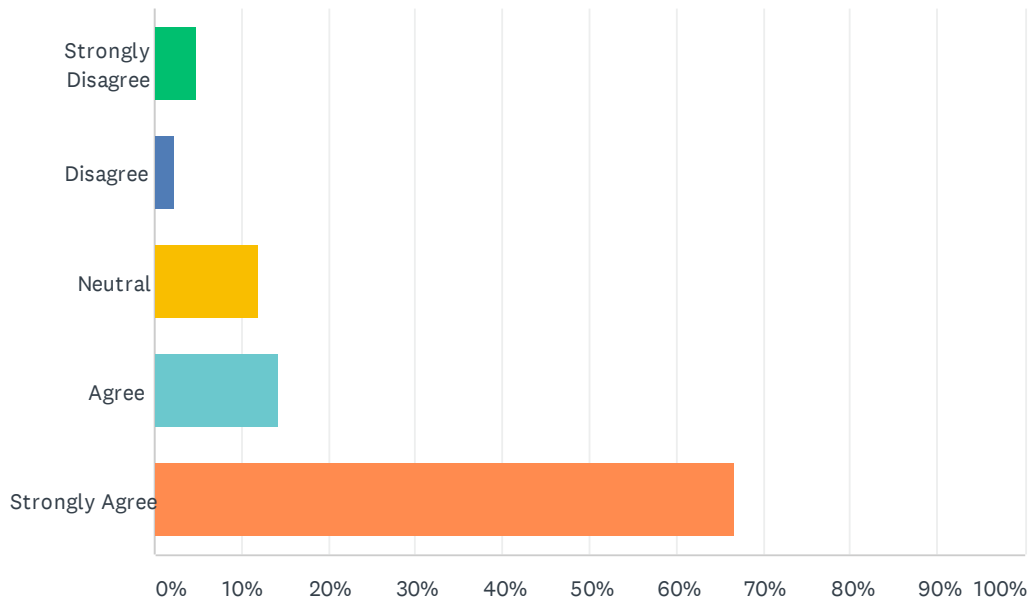
Answered: 42 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Disagree	2.38%	1
Disagree	2.38%	1
Neutral	4.76%	2
Agree	16.67%	7
Strongly Agree	73.81%	31
Total Respondents: 42		

Q4 Staff was able to understand my needs and refer me to appropriate resources.

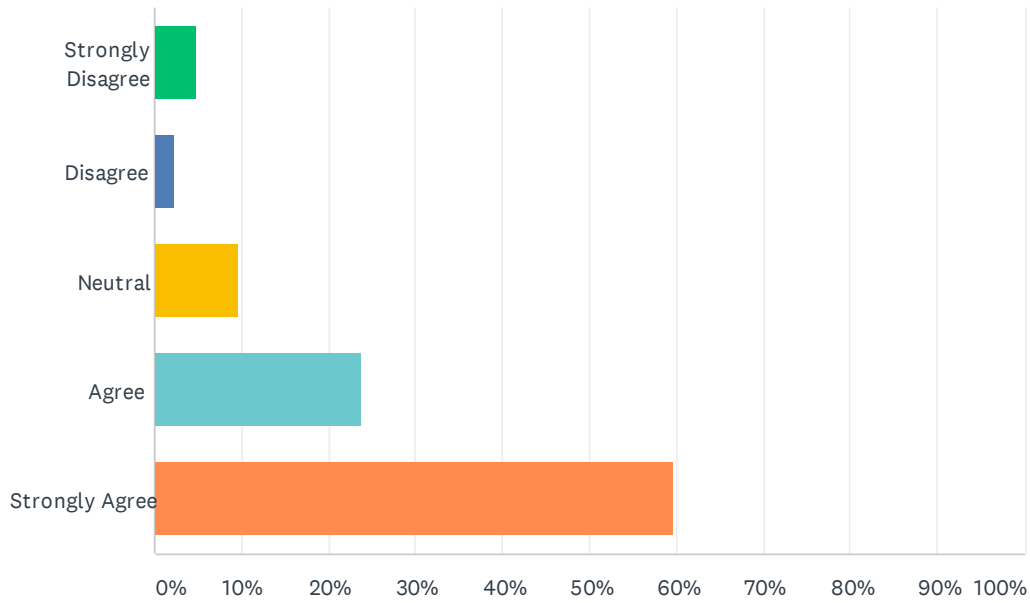
Answered: 42 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Disagree	4.76%	2
Disagree	2.38%	1
Neutral	11.90%	5
Agree	14.29%	6
Strongly Agree	66.67%	28
Total Respondents: 42		

Q5 The services hours offered by the program accommodated my needs.

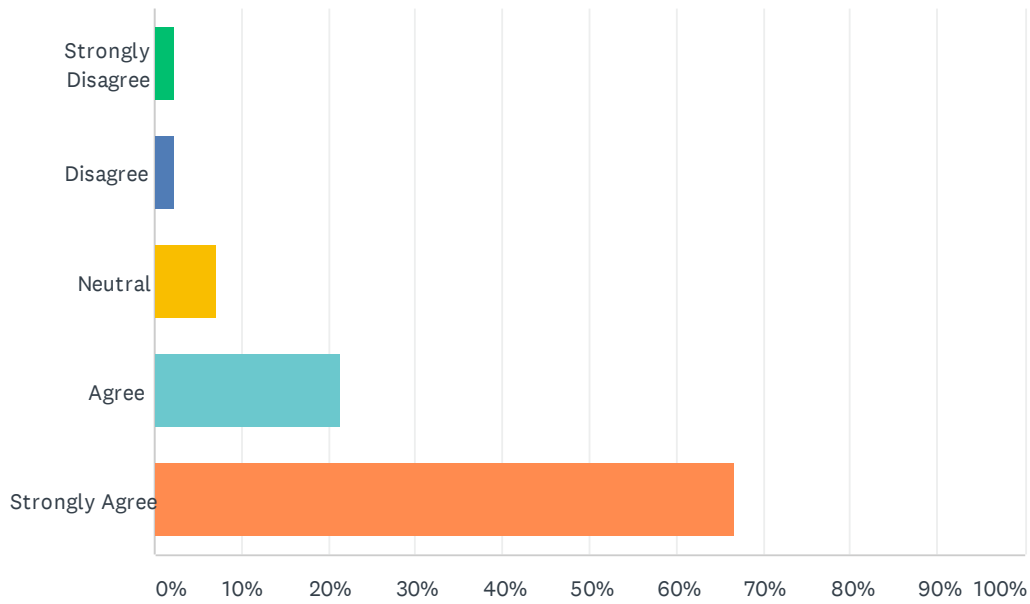
Answered: 42 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Disagree	4.76%	2
Disagree	2.38%	1
Neutral	9.52%	4
Agree	23.81%	10
Strongly Agree	59.52%	25
Total Respondents: 42		

Q6 During my contact with the Agency, staff showed a willingness to serve.

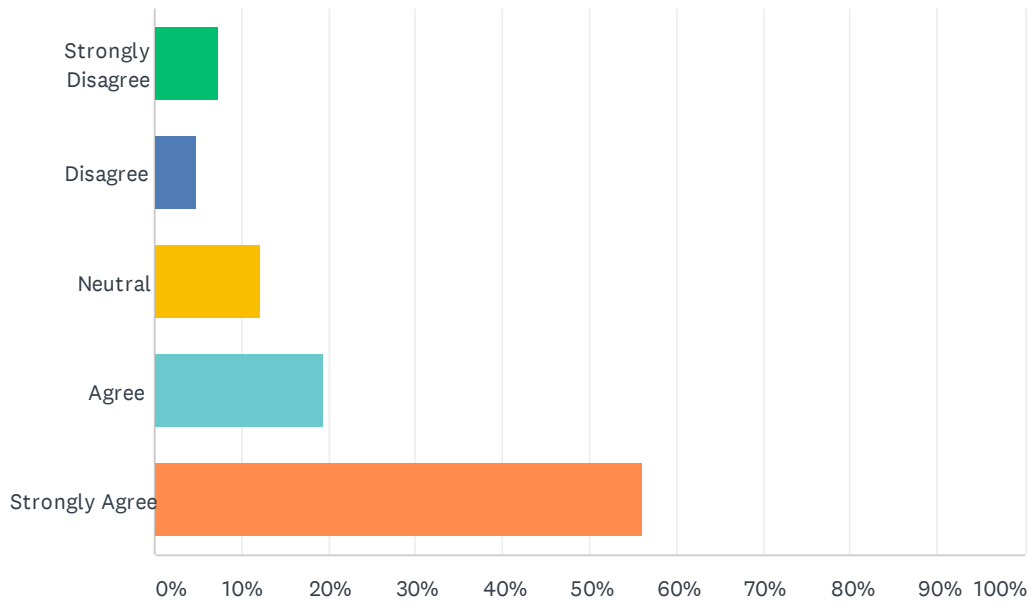
Answered: 42 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Disagree	2.38%	1
Disagree	2.38%	1
Neutral	7.14%	3
Agree	21.43%	9
Strongly Agree	66.67%	28
Total Respondents: 42		

Q7 I was able to have an appointment with a case manager within two weeks of request for services.

Answered: 41 Skipped: 1



ANSWER CHOICES	RESPONSES	
Strongly Disagree	7.32%	3
Disagree	4.88%	2
Neutral	12.20%	5
Agree	19.51%	8
Strongly Agree	56.10%	23
Total Respondents: 41		

Q8 Please share any comments that you may have.

Answered: 32 Skipped: 10

#	RESPONSES	DATE
1	Cassie and James are very respectful, professional and compassionate towards my needs.	3/8/2021 7:29 AM
2	Connections is very helpful in all areas. very polite people here!!	3/8/2021 7:27 AM
3	Great	3/8/2021 7:26 AM
4	most helpful. took care of all my needs.	3/8/2021 7:24 AM
5	very friendly and informative	3/8/2021 7:23 AM
6	always kind and helpful. dont know what i would do without them.	3/8/2021 7:22 AM
7	I am very happy with everyone they are doing every there best to get me placed somewhere and if I need something they do the best to get it to me. Thank you very much. God Bless	3/8/2021 7:21 AM
8	I need help Im female on the street im getting more afraid because its getting more dangerous my nephew Billy Hogans was shot in the head on 01 13 2021 so now im really scared	3/7/2021 7:51 PM
9	Dont know	3/1/2021 12:42 PM
10	I am waiting to hear from some one	2/26/2021 3:35 PM
11	She was very kind and seemed guinely concerned about the events leading up to my homelessness. I was so surprised to find out she had contact with my son Jeremy two years b4 his passing away.	2/25/2021 12:55 PM
12	The person I talked to was very courteous and polite, very on point and business professional. I would definitely recommend this to anyone that was in need.	1/29/2021 11:06 AM
13	You guys are a great help!!	1/25/2021 5:19 PM
14	BreiAnon Foster is very pleasant and comforting to deal with...	12/22/2020 5:14 PM
15	Keep my records confidential. Seeking full custody of my children. I have three children.	12/19/2020 10:07 AM
16	need some more work with their staff, especially the ones running connections.	12/13/2020 8:57 PM
17	Awesome program	12/13/2020 8:53 PM
18	Ash and Debbie were great!	12/13/2020 8:52 PM
19	I'm a handicap guy with four kids and I cannot get no help people don't even have energy when I called them and I ask for help for the kids it's like they want to see me Lose them instead of take care of them if when you see this pray for me and my kids that we won't be homeless for Christmas	11/30/2020 9:16 AM
20	I COULD NOT HAVE A APPT DUE TO THE PANDEMIC.BUT SHE WAS HELPFUL	11/24/2020 5:14 PM
21	She was nice and tried to help.me.but there was really nothing she could.do for us actually gave me as.links that really didn't do much for me to find a home property appraiser didn't make.much sense as to finding a home and suggested Craig's list ànd Face Book to look for homes by owner and thàt I had already have done still doing I am surprised no infor.on fraud of home help again no one even wants to touch the subject or.offer much help ho to a lawyer. I think there should.be support for people scammed out of their homes and much more information to be seen about it also. Before it's to la e and these crócks get away with it even if you report it so it does legal to.me to do. If no one will açt on it it's legal. No law enforcement.officer ever took a report.or.offerd to write one for.me.	11/20/2020 1:46 AM
22	Coreen Garitty was the absolytley amazing and comforting in the process. She deserves a raise!!!Thank you so much!!	11/14/2020 10:31 PM
23	staff was very kind	11/14/2020 10:27 PM
24	The staff at Open Door are the most kind hearted, generous, thoughtful and helpful people that I have met. I say thank you to them all.	11/14/2020 10:24 PM
25	I was given a list of places to call. I had called Jericho road ministries and they said they can shelter me but I would have to stay until 8:00 and then I would be released. I work at 6:00 in the morning until about 6:00 at night with a break from 9:00 to 2:00. The way that that was worded made me feel like I would be jail or on probation	11/14/2020 3:15 PM

26	Seems like they could've helped me more	10/22/2020 11:06 PM
27	Kristi was very professional, upfront, and not judgmental to my background. Seemed to be very concerned, willing to refer other resources, and compassionate about my situation.	10/21/2020 2:18 AM
28	Thank you Kristy Jocelyn	9/16/2020 10:30 AM
29	Been homeless since March living in car I had a opportunity to move and I was ready reach out to my workers and stated I wanted the place and no answer with them gave it to another family which was wrong	9/3/2020 12:00 AM
30	N/A	8/24/2020 5:07 PM
31	Thank you so much for the help I didn't know that that was accommodating this morning but I strongly appreciate it thank you very much	8/20/2020 9:53 AM
32	I been working with them since march no help . very misleading. gave someone my house	8/17/2020 5:23 PM